

# THE BROMLEY COURT HOTEL

Green Story Ensuring a Greener Future, Together



# Our Green Story

We believe sustainability brings value not only to our business but also to our guests and the broader community. As proud members of Green Tourism, we are dedicated to reducing waste, conserving resources, and minimising our environmental footprint.

## Our Green Journey

Minimising waste is a key goal as we work toward achieving zero waste. We actively recycle plastics, paper, cardboard, batteries, and printer cartridges. By adopting paperless operations—such as digital receipts and documents—we have significantly reduced our paper usage.

We are committed to reducing glass wastage and have moved our tonic and mixers to a draft option to reduce bottles sent to recycling. We are committed to further reduce this by replacing conference water bottles in the future.

Our staff areas, conference rooms and guest rooms are designed to support reuse and recycling efforts. All rooms are provided with recycling bins and supplies are locally sourced. Coasters and pens are reusable, and we have reduced the paper provided to conference.

We also prioritise eco-conscious suppliers who share our values, opting for local and fair-trade businesses' that align with our sustainability mission. Several of our suppliers have their own environmental accreditation including our Coffee supplier Mont58 and bedroom consumable suppliers White Company, which are B-Corp certified.

## Conserving Energy and Water Together

Energy efficiency and water conservation are central to our practices. To help guests reduce their environmental impact, we offer an opt-out housekeeping program, allowing guests to skip daily towel and linen changes and conserve both water and energy.

We have already taken several other steps to reduce energy and water consumption.

• Energy Efficiency: Installing LED lighting and motion sensors, upgrading to energy-efficient appliances.



- Water Conservation: Installing low-flow showerheads, faucets, and toilets.
- Heating and Cooling: Installing programmable thermostats, improving insulation in doors and windows, and implementing a key card system that powers down electricity in unoccupied rooms.

We have ambitious plans to go further in the future by harvesting rainwater in the gardens and further improving the energy efficiency of our appliances in the kitchen and upgrading our boilers.

# **Strengthening Local Partnerships**

We believe in the power of supporting the local community. By supporting local events and charities and encouraging guests to explore our local area. We work closely with local business to provide food and drink, reducing our carbon footprint.

Staff and guests are encouraged to use public transport, when possible, to reduce our dependence on cars.

# **Our Sustainability Policy**

We recognise that our operations can impact the environment, and we are dedicated to minimizing any negative effects. Through continuous improvement, we strive to adopt best practices in sustainability, encouraging our team, suppliers, and guests to be environmentally conscious.

We have a sustainability policy in place and have a both a staff and guest suggestion box so that further green initiatives can be recommended to our green team.

#### **Future Plans**

## **Enhancing Biodiversity**

We understand that sustainability isn't about reducing waste—it's also about nurturing our environment. We are developing garden spaces that support biodiversity, including planting pollinator-friendly flowers and installing bug hotels and bird feeders to encourage local wildlife. These green spaces not only



enrich the local ecosystem but also offer our guests tranquil areas to enjoy during their stay.

#### Sustainable Food Choices

In addition to sourcing local and fair-trade products, we are expanding our plant-based and low-carbon menu options. By offering guests delicious, sustainably sourced dishes, we empower them to make environmentally friendly choices without compromising on quality or taste.

## **Eco-Friendly Guest Amenities**

We are transitioning our in-room amenities to more sustainable alternatives. This includes refillable toiletry dispensers to reduce single-use plastics, ecocertified cleaning products, and biodegradable packaging. Guests can relax knowing their stay is both comfortable and environmentally responsible.

#### **Green Events & Conferences**

We are working to make every conference and event held at Bromley Court Hotel a green one. Our sustainable meetings initiative includes waste-free catering options, digital agendas, and eco-friendly decor. Clients can feel good knowing their events contribute to a greener future.

#### **Carbon Footprint Awareness**

We are exploring options to allow guests to offset their carbon footprint directly through their stay, in partnership with certified reforestation or renewable energy programs. Additionally, we are conducting internal audits to track and reduce our own carbon emissions year over year.

## Staff Engagement and Training

Sustainability starts with awareness. All staff receive regular sustainability training to stay informed about our practices and to contribute ideas. We also celebrate "Green Champions" each quarter—team members who go above and beyond in implementing eco-conscious solutions.